

## 关于系统维护期间个人银行服务受影响的公告

尊敬的客户：

为向您提供更加优质的金融服务，中国银行金边分行将于 2024 年 8 月 11 日（周日）凌晨 1:00 开始进行系统维护。届时，个人银行服务受影响的时间如下：

业务类型	暂停时间（金边时间）
个人网上银行、手机银行	8 月 11 日 01:00-03:00, 其中手机银行的 Bakong 支付服务受影响时间为 00:00-06:00
借记卡服务	8 月 11 日 01:00-01:20

敬请知悉，并提前做好资金安排。由此造成的任何不便，我们深表歉意，敬请谅解！

特此公告

中国银行金边分行  
2024 年 8 月 9 日

## **Announcement on Temporary Interruption of Personal Banking Services**

Dear Valued Customers,

To provide better financial products and services to all customers, we will conduct system maintenance from 01:00, August 11<sup>th</sup>, 2024(Sunday), and Mobile Banking, Internet Banking, and Debit Card services will be unavailable in following periods:

Services	Period of Suspension (Phnom Penh Time)
Personal Mobile and Internet Banking services	01:00-03:00, August 11 <sup>th</sup> , 2024, and Bakong payment services in BOC Mobile Banking APP will be suspended from 00:00 to 06:00
Debit Card services	01:00-01:20, August 11 <sup>th</sup> , 2024

Please kindly be informed and plan your transaction in advance. We would like to apologize for any inconveniences caused.

Bank of China Limited Phnom Penh Branch

August 9<sup>th</sup>, 2024