

## 关于系统升级期间个人电子银行服务受影响的公告

尊敬的客户：

为给您提供更加丰富和优质的金融产品及服务，中国银行金边分行将于 2024 年 9 月 15 日（周日）凌晨 01:00 至凌晨 03:30 进行系统升级，期间个人电子银行服务（包括短信服务、人脸和指纹识别功能）将会暂停。敬请知悉，并提前做好资金安排。由此造成的任何不便，我们深表歉意，敬请谅解！如有疑问，请致电我行客服热线或亲临分行。

特此公告

中国银行金边分行

2024 年 9 月 14 日

## Notice: Impact on Personal Mobile Banking Internet Banking Services During System Update

Dear Valued Customers,

To provide better financial products and services to all customers, we will conduct a system upgrade from 01:00am to 03:30am September 15<sup>th</sup>, 2024, Sunday. Please kindly note that during such time, personal Mobile Banking and Internet banking services (including SMS, face and fingerprint recognition) will be temporarily unavailable, and please plan your transaction in advance. We sincerely apologize for any inconvenience caused. For any questions please dial our hotline or visit our bank.

Bank of China Limited Phnom Penh Branch

14 September 2024